

Chromebooks for ALL HURRICANES

This program provides a Chromebook for every currently enrolled Heritage High School student. Our goal is to ensure that every student has the skills and tools necessary to remain academically competitive as the landscape of education transitions to a digital platform. We remain committed to engaging, meaningful instruction daily while incorporating instruction on digital citizenship.

Frequently Asked Questions

Who receives a device and what kind of device is issued?

All currently enrolled Heritage High School students will be issued a Chromebook in a protective case.

What is a Chromebook?

A Chromebook is a laptop that runs Chrome as its operating system. Chromebooks are designed to be used primarily while connected to the Internet. The integration of Google Apps for Education on the Chromebooks supports the collaborative learning environment used by Newport News Public Schools teachers and students.

What do I need to submit to the school to ensure my student receives a Chromebook?

Each family is required to complete the Newport News Technology Instructional Computing Device Loan Agreement form, distributed to students and available on the HHS website. The signed document must be returned to the school..

Do students keep the devices forever?

Just like textbooks, mobile devices are issued to students for the school year; they are returned at the end of the year for servicing, or when a student withdraws from our school.

What is the cost for families?

Due to the technology rich learning environment at Heritage High School, students were chosen to participate; this program provides a device for every student at no cost to the family.

When will the device be issued to students?

Students who return signed loan agreement forms receives a device at the beginning of first semester.

What if the device is lost, stolen, or damaged?

Newport News Public Schools understands that accidents happen. We will make every effort to treat each incident with care and consideration.

Event	Required	Action
Repairs	Device will be supported by school technical support	If device is unrepairable, another device will be provided.

Damage	Submit incident report Turn in device to the Head End	Student will use classroom computer until device has been repaired. Repaired device will be returned to the student*
Lost Devices, A/C Adapters (chargers), Cases	Submit incident report	Student may use a classroom device. No replacement provided
Stolen Devices, A/C Adapters (chargers), Cases	Submit incident report. Submit police report	Student may use a classroom device. Replacement device provided upon submission of appropriate documentation to include police report*.

*See full policy for actions regarding repeated damage at: <http://heritage.nn.k12.va.us/ple/documents/ple-handbook.pdf>

Each incident is handled by the Heritage High School Leadership team. Decisions are made at the discretion of the principal. NNPS reserves the right to amend this policy at any time.

Will students be required to bring their device everyday?

Yes. Students are required to bring fully charged Chromebooks to school daily

To reduce the likelihood of loss, we advise students not to bring AC adapters (chargers) to school.

Chromebooks that are fully charged overnight will run for at least 8 hours

Are controls in place to prevent students from accessing inappropriate content?

Newport News Public Schools Acceptable Use Policy

(<http://sbo.nn.k12.va.us/resources/handbook/internet.pdf>) is reviewed with students at the beginning of each school year. In addition, the specific policy is outlined in the Rights & Responsibilities Handbook.

Does this mean that students will not have textbooks?

No. Students will continue to use textbooks; however, Newport News Public Schools continues to adopt an increasing number of online textbooks. Students may be enrolled in courses that continue to utilize textbooks to support classroom instruction.

What happens if I do not want my student to bring the device home?

We believe access to appropriate educational technology is increasingly becoming an integral part of the learning environment. However, if you feel that this is not the right solution for your student, we ask that families inform a school administrator as soon as possible so that alternative accommodations can be discussed.

Can Chromebooks be left in lockers overnight?

Due to security concerns, Chromebooks may not be left in lockers overnight.

I have a question not addressed here. Who should I contact?

Please call the main office at 757-928-6100.