



Support Team Changes Commonly Asked Question

1. How do I know which team will be supporting my child?

Support teams are based on the each student’s grade level at the start of the 2015-2016 school year based on his/her transcript. The chart below outlines the support teams by grade level.

| Grade Level | Counselor | Graduation Coach | Assistant Principal | Magnet Program Administrator |
|------------------|------------------------|-----------------------------|-------------------------|------------------------------|
| 9 th | Mrs. Lekeya Massenburg | Mrs. Lanica Williams-Tallon | Mr. Dean McDowell | Mrs. Toinette Outland |
| 10 th | Mr. Jason Kenner | Mrs. Lanica Williams-Tallon | Dr. Regina Stafford | |
| 11 th | Ms. Nakia Holmes | Mr. George Massenburg | Mr. William Huffstetler | |
| 12 th | Ms. Connie Sawyer | Mr. George Massenburg | Mr. William Huffstetler | |

2. Why did Heritage decide to change to student support teams?

The decision was not easy, but the team approach will allow us the opportunity to better serve students over the course of their high school career.

3. If I have multiple children attending, does that mean I will have to meet with more than one support team?

Yes. Our teams will be working diligently to provide specialized support based on the individual developmental needs of each student at each grade level.

4. I loved my student’s previous counselor. Is it possible to keep his/her counselor one more year?

All of our professional school counselors are AWESOME and are excited about the opportunity to forge relationships with you! We appreciate and honor the relationships that have been developed with our school counselor, but ask that you work with our teams as we make this transition.

5. When can I meet with my child’s support team?

We are happy to meet with you and ask that you schedule an appointment to meet with the members of the support team. Scheduling an appointment will ensure you receive the undivided attention you deserve and assist in reducing the time you must wait.

6. How can I set up an appointment with a member of my child’s support team?

We stand ready to assist you when you need us. Please call the Heritage High School Main Office at (757) 928-6100 or email the team member you wish to contact directly via email.